



**Chemical Manufacturer & Supplier to  
The Restoration & Construction Industry**

## **30 YEAR PROTECTION SCHEME GUARANTEE FOR CLIENTS**

Whenever a Biokil Crown Approved Contractor deals with your woodworm, dry rot or rising dampness, they back their confidence in their work and the materials used with a guarantee of 30 years, against a recurrence of the problem within that time.

30 years is a long time and many things can happen, including the Contractor that issued your guarantee going into liquidation, cease trading, retire etc. which could render an ordinary guarantee worthless.

Biokil Crown Ltd accepts liability for unexpired periods of Biokil Crown 30 Year Protection Guarantees if for some reason the issuing Biokil Crown Approved Contractor should go into liquidation, bankruptcy, retires, ceases to trade or is deceased.

The Company issuing our Protection Scheme Guarantee must have fulfilled the conditions and attained the standard required for acceptance as a Biokil Crown Approved Contractor.

The Biokil Crown 30 Year Protection Scheme Guarantee covers materials and labour against a recurrence of Rising Damp, Woodworm, Wet Rot or Dry Rot or problems arising from Cavity Drainage Membrane in the treated area for a period of 30 Years.

The Biokil Crown Approved Contractor has automatic access to use of the Biokil Crown 30 Year Protection Scheme Guarantee.

The Approved Contractor is initially responsible for honouring the guarantee but should he go into liquidation, bankruptcy, retire, cease trading or is deceased, the unexpired period of the guarantee will be honoured by Biokil Crown.

The Guarantee Claims department of Biokil Crown has been successfully administering protected guarantees for over 40 years going back to the days of the Birthorpe Guarantee in the 1970's.

The Guarantee Scheme is funded by the Approved Contractors paying a charge on their job cost to Biokil Crown, which is held in fund as a provision against future claims.

If the claimant is unable to locate the Approved Contractor they should send the appropriate paperwork by email to Biokil Crown, email [guarantee@biokilcrown.co.uk](mailto:guarantee@biokilcrown.co.uk), where the matter will be investigated.

If the Approved Contractor is in liquidation, bankruptcy, retired, ceased trading or deceased, Biokil Crown will assess the claim and if necessary, send a surveyor to investigate (Note: survey fee chargeable). The Surveyors report and analysis results will be sent to the claimant to advise the cause of the problem and the recommended cure.

If it is not a valid claim, a full report on the exact nature of the problem and its remedy will be sent to the claimant.

Any claim whether valid or invalid does not affect the remaining period of the guarantee.

***Make sure your contractor has Biokil Crown Protection for his Guarantees***



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